

Open Player Information Sheet
2009 US OPEN USTA Wheelchair Championships
1980 – 2009 Thirtieth Anniversary

Tournament Director: Mary Buschmann/Lyn Gerber

Tournament Referee: Bob Boulware

Tournament Desk: Mary Buschmann USTA Missouri Valley Section
Ken Hayden USTA

Tournament Facility Host: Apted Family: Dan, Deb & Danielle
Dwight Davis Tennis Center

ROHO Tournament Hospitality: Jackie, Omelia, and Bridget

Tournament Check-In: Check in at **913-961-6199** between 5:00 PM and 8:00PM on Monday the 31st.

Open Draw: Draws will be made at 5:30 PM on Monday the 31st at **Dwight Davis Tennis Center**. As per ITF Requirement, if you are not on site by 4:00 PM Monday please call **Mary at 913-961-6199** to confirm your arrival.

Schedule: Play will begin each day at: **10:00 AM** unless otherwise posted. Updated draws and the following day's schedule will be posted each evening **as soon as it is prepared** and kept at the hotel registration desk in a tournament notebook. An informational bulletin board with draw sheets will be located at Dwight Davis Tennis Center and updated throughout the day. Draw sheets and match times will also be posted on the US OPEN website. <http://usopen.confluencesports.org/>

Doubles: Please sign up for all doubles at the tournament desk by 10:00AM on Tuesday.

Tennis Chair-Storage: Chairs will be stored at Dwight Davis Tennis Center This is a safe and secure location. During play chairs will be stored off courts and out of traffic way behind the stadium court (North). There will be volunteers to assist locating and transporting sports chairs to courts. Please do not leave chairs in **“a convenient place for you”** as this will impede traffic flow and may cause a disruption as we hunt for it. As you arrive at the hotel please leave your sports chair in the lobby. ROHO staffer Jackie Klotz will welcome you and give you a personalized nametag. **Please attach this tag to your tennis chair.** This system will assist us as we locate your chair for matches. These will be simple tags that you can easily remove at the conclusion of the tournament.

Practice Courts: Prior to matches beginning in the morning, the courts may be used for warm-up. During play designated courts may be used for practice. Practice court sign-up will be available at the tournament desk. Please take direction from the tournament desk so as not to impede or impair ongoing tournament matches.

Gold Ball Event

The 2009 US OPEN USTA Wheelchair Championships is a Gold Ball event for all divisions. This USTA National upgrade to include all the Lettered Divisions as well as the Open is an exciting step forward for wheelchair tennis. We anticipate that all players will eagerly compete for the distinction.

Lunch will be served from 11:00 AM to 2:00 PM at The USTA Missouri Valley Courtside Tent. The food is great and the folks who serve you are fast, friendly and professional. This tournament amenity is provided by the USTA Missouri Valley Section.

Breakfast & Dinner will be served at The Chase Park Plaza utilizing your hotel credit card. (\$50 per day, per person).

Wheelchair Repair Station: MOGO USA's Matt Glowacki and Shannon Mason will be personing our wheelchair repair station. Tires, tubes, and some parts will be available at cost. MOGO USA will take on repairs, modifications, and adjustments to the best of their abilities, which are considerable. Parts you provide will also be worked with.

Stringing: Racket stringing is available on site. The club pros have offered their assistance and the price will be kept to a minimum. Turn around time will be swift, however get your racquet in the queue as early as you can so you won't be disappointed.

Trainer: An athletic trainer will be available throughout the tournament from 10:00 AM to 5:00 PM Monday through Friday. Trainers will be stationed behind the stadium court (North) and dispatched for on court service.

Tournament Transportation: Transportation between hotel, courts, and return will be accomplished utilizing new minivans and our kind volunteer drivers from Main Street United Methodist Church of Alton, Illinois. We have planned this function to be as quick and easy as possible. Your assistance and patience, of course, will be appreciated. Our desire is to transport only one or two at a time, as the trip from The Chase Park Plaza to Dwight Davis Tennis Center is less than a three-minute ride. **The queue for AM transport will begin at 8:45 AM.** Our drivers will be lined up outside the hotel. In the event you are required to wait you may do so inside the hotel lobby or under the hotel's portico. Our volunteer drivers are instructed to assist you in any way you may require. Please, kindly direct them as to your personal need for assistance. No smoking, drinking, or eating will be allowed in minivans. **Please do not ask drivers to make trips other than those designed to assist you from hotels to courts and back.** Drivers will adhere to all traffic laws and obey all traffic signals. There will never be a need to encourage speeding, as no one will ever be in jeopardy of match default as long as we know you are in transport. In the event of rain there are **umbrellas** placed in each vehicle.

No Smoking: As always, the 2009 US OPEN USTA Wheelchair Championships is a No Smoking Tournament. Please do not smoke anywhere in or near the grounds of the Open. **If you must smoke, please remove yourself as far away from the property and entrances as is possible. Second hand smoke is offensive and now has conclusively been proven dangerous! Do not force anyone to pass through the gauntlet of your legal yet lethal habituation.**

Restrooms: Restrooms are located on the East & West sides of the pro shop and down stairs (under the pro shop). Staff will do all they can to maintain their cleanliness and readiness for use at all times. Obviously we require your cooperation to maintain these facilities in outstanding shape. **Please utilize all waste receptacles and pick up and clean up after yourself.** We assert that there **are not two kinds of folks in the world**, those that create messes and those who clean up after them! Pitch in to help keep everything in order and please treat the entire facility with respect. When closed for cleaning, please automatically utilize the other restroom facilities.

Ball People: We sincerely hope to be able to provide player assistance in the form of ball people. When available they can be assigned to the court that you are playing your match on. You may decide at the time you report to the tournament desk for your upcoming match whether you prefer to have or not have this assistance. In the event you decide to utilize these volunteers please take the time to talk with the individual volunteers as to how they can best perform this service for you. This is not Flushing Meadows however our ball people are instructed to retrieve errant first serve balls. They will do this as quickly and safely as possible. Build this rhythm into your game and coexist with your partner, opponent and those offering assistance to make your matches run smoothly. Believe us when we say that the volunteers have the best of intentions and it has been our experience that they will do anything you ask. Communication, friendliness and patience will insure you a great ball person and will allow everyone to have a better experience.

Photography: Several roving photographers will be working as inconspicuously as possible to “freeze frame” some of your 2009 US OPEN USTA Wheelchair Championships moments. Cooperate as much as you can during those instances so you can, over time, enjoy their professionally captured renderings of your St. Louis experience. Well after the conclusion of the tournament we will honor all request for copies of your particular tournament portfolio.

Check Out Open Players: Is 12:00 Noon on Sunday, September 6. **Please arrange for a late check out only if you are playing in a finals match on Sunday.**

Extended Stay: Those requiring additional nights stay will in most case remain in place. Relocation transportation for those so desiring will be at no charge to the player. Hotel cost incurred by players for the extended stay will of course accrue to those individuals.

Children: Parents who have minors accompanying them are cautioned that Dwight Davis Tennis Center is not a play area for them. Quite the contrary, like many adult facilities there are many portions and equipment that are off limits to them. Some architectural necessities, facilities operations areas, etc. pose obvious inherent danger to children and anyone not paying full attention. Please maintain contact control with each minor so as to insure his or her safety. **Please be forewarned and take all the appropriate steps to guarantee the safety of those most precious and innocent souls.** No admonishment is too strong when dealing with children's safety. Any individuals witnessed jeopardizing themselves *or others* will first be saved, then removed from the immediate area, and then turned over to their parents and banished from the club.



Keep a good thought

Fingers crossed is our way of saying we have done our best and now must hope for the best. We hope for your best play, your best success, and best time.

Everyone you meet at 2009 US OPEN USTA Wheelchair Championships will be working hard to serve your every need. We cannot guarantee perfection though we will strive for the next best thing. Please be a go along get along sort of person when it comes to the minutia of life. Mistakes happen, pitfalls are everywhere. We have worked hard to think of every possible contingency and then made plans to cover all. Redundancy is built in everywhere. But stuff does happen and we all must work to make the adjustment. Please be the very best guest you can. Roll with the punches and know every one connected with the tournament is working to make your participation here a good experience. Fingers crossed!

**2009 US OPEN USTA Wheelchair Championships
Tournament Schedule Summary:**

Monday	August 31	Players arrive Tournament check-in at DDTC 5:00-8:00PM Public Draw at DDTC 5:30 PM
Tuesday	September 1	Play begins 10:00 AM Doubles Sign-up by 10:00 AM (Tournament Desk)
Wednesday	September 2	Play continues
Thursday	September 3	Play continues
Friday	September 4	Play continues Doubles Semi Finals
Saturday	September 5	Singles Semi Finals Doubles Finals
Sunday	September 6	Singles Finals Doubles Finals Players Depart

Airline Transportation Information

We have forwarded your specific itinerary to our airport transportation coordinators so as to make your arrival as smooth and trouble free as possible. **If you have not already provided your complete flight information, please do so as soon as possible!** Please email that information to theconfluence@confluencesports.org

Last minute adjustments (mini emergencies en route) will require you to contact:
Jackie Klotz at 618-954-9129 or Omelia Durso-Missey at 618-531-4109.

Upon arrival at Lambert St. Louis International Airport, proceed to the baggage claim. Along the way you will see lighted visual displays with a welcoming message:

Main Terminal Arrivals:

US OPEN Wheelchair Tennis Players: Welcome to St. Louis! Ground transportation is awaiting you outside the **Main Terminal** on the airlines ticketing level, exit MT-6

After collecting your gear from the baggage carousel go back up the half level you have come down from the arriving gates and use the elevator marked MT-4 which is near the USO end of terminal. Take it up to main level (Airline Ticketing Level) and turn left as you exit elevator. This will allow you to depart the terminal using Exit MT-6. Ground transportation will be awaiting you just outside.

Transportation from the airport to the hotel will be accomplished utilizing a fleet of large white lift vans with lettering indicating: **St. Louis Society for the Physically Disabled**. Please look for the vehicles - be patient should one not be immediately present and in the event that you are feeling "stranded" call Asa Pierce on his cell so he can give you his estimated time of arrival. Asa's cell is 314-803-2270. Please be patient and consider that traffic situations do occur. Should you be left at the curb for longer than 10 minutes, then call Asa.

East Terminal Arrivals:

US OPEN Wheelchair Tennis Players: Please exit East Terminal through Exit ET-15. Ground transportation will be awaiting you.

Transportation from the airport to the hotel will be accomplished utilizing a fleet of large white lift vans with lettering indicating: **St. Louis Society for the Physically Disabled**. Please look for the vehicles - be patient should one not be immediately present and in the event that you are feeling "stranded" call Asa Pierce on his cell so he can give you his estimated time of arrival. Asa's cell is 314-803-2270. Please be patient and consider that traffic situations do occur. Should you be left at the curb for longer than 10 minutes, then call Asa.

Driving Directions:

The Chase Park Plaza Hotel

212 N. Kingshighway Blvd.

St. Louis, MO 63108

(314) 633-6902 Office

www.chaseparkplaza.com

Dwight Davis Tennis Center

5620 Grand Drive

St. Louis, MO 63112

The host hotel and the event facility are both located to the North off Highway 40/I-64. This arterial corridor runs East & West through the heart of the region. Undergoing expansion renovation for a few years now it is nearly complete, however as with all projects of this nature, changes in traffic flow accompanied by exit openings and closings is of an ongoing nature. Plug the addresses into your favorite search engine. Seek updates just prior to leaving home, and be prepared to make adjustments. *511 will connect you to some traffic updates while in the immediate area. Safe travels.

